

TBD- To be Determined
NRO - Nonrecurring only
ICB -Individual Case Basis
NA- Not Applicable

PACIFIC BELL TELEPHONE COMPANY
Rates
August 16, 2000

APPENDIX PRICING
PACIFIC/Ci², Inc

RESALE	Resale Discounts	
	<u>Recurring</u>	<u>Non recurring</u>
LOCAL EXCHANGE SERVICE		
Individual Line Measured Rate Residence Service	17%	17%
Individual Line Measured Rate Business Service	17%	17%
Individual Line Flat Rate Residence Service	17%	17%
Farmer Line Service	17%	17%
LOCAL USAGE, ZUM, and EAS		
VERTICAL SERVICES		
Three Way Calling	17%	17%
Call Forwarding	17%	17%
Busy Call Forwarding	17%	17%
Delayed Call Forwarding	17%	17%
Remote Access to Call Forwarding	17%	17%
Call Screen	17%	17%
Select Call Forwarding	17%	17%
Priority Ringing	17%	17%
Repeat Dialing	17%	17%
Call Return	17%	17%
Caller ID	17%	17%
Call Waiting	17%	17%
Speed Calling - 8 code capacity	17%	17%
Speed Calling - 30 code capacity	17%	17%
Intercom	17%	17%
Intercom Plus	17%	17%
Call Trace	17%	17%
Caller ID on Analog Centrex-Like Lines	17%	17%
Caller ID on PBX Lines	17%	17%
Caller ID on Dedicated Custom 8 Service	17%	17%
Direct Connect	17%	17%
Usage Sensitive Custom Calling Services	17%	17%
Premiere Communications Systems - Resale	17%	17%
Remote Call Forwarding	17%	17%
Direct Connect	17%	17%
CENTREX-LIKE		
Hunting Service	17%	17%
Airport Intercommunicating Service	17%	17%
Central Office Electronic Tandem Switching	17%	17%
Centrex-Like ISDN	17%	17%
ISDN		
ISDN- BRI	17%	17%
Primary Rate ISDN (PRI)	17%	17%
Personal ISDN	17%	17%
Centrex-Like ISDN		
TOLL		
Local Plus (Intralata Toll)	17%	17%
Two-Point Message Telecommunications Service (Local Toll)	17%	17%
CUSTOM 8 Toll Free Service (grandfathered)	17%	17%
Dedicated Access Line	17%	17%
Custom 8 Digital Data	17%	17%
EASY 8 Toll Free Service	17%	17%
Easy 8 Digital Data	17%	17%
Easy 8 Directory Assistance Listing	17%	17%
California 976	17%	17%
California 900	17%	17%
Information Services Call Blocking	17%	17%
OPTIONAL TOLL CALLING PLANS		
Resale Residence Usage Discount- Direct Discount	17%	17%
Resale Residence Usage Discount- Service Area	17%	17%
Resale Residence Usage Discount- Community	17%	17%
Resale Residence Usage Discount- Easy Saver	17%	17%
Resale Residence Usage Discount- Saver 60	17%	17%
Resale Residence Usage Discount- Saver Plus	17%	17%
Resale Business Usage Discount- Direct Discount	17%	17%
Resale Business Usage Discount- Plan 50	17%	17%
Resale Business Usage Discount- Plan 1000	17%	17%
Resale Business Usage Discount- Volume Discount	17%	17%
Resale Business Usage Discount - Plus	17%	17%

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DIRECTORY ASSISTANCE		17%	17%	
Nationwide Listing Services (NLS)		17%	17%	
Express Call Completion		17%	17%	
CVN Service		17%	17%	
TRUNKS				
Flat Rate Trunk		17%	17%	
Trunk Line Service		17%	17%	
OTHER				
Number Retention Service		17%	17%	
Number Referral Service		17%	17%	
Number Services (Personalized TNs)		17%	17%	
Voice Based Information Services		17%	17%	
Promotional Pricing (90 days +)		17%	17%	
Private Branch Exchange Services		17%	17%	
Short Duration Service		17%	17%	
Grandfathered Services		17%	17%	
Message Waiting Indicator (MWI++)		17%	17%	
Call Forwarding Busy Line		17%	17%	
Call Forwarding/ Don't Answer		17%	17%	
Call Forwarding Busy Line/ Don't Answer		17%	17%	
Foreign Exchange Service		17%	17%	
Foreign Prefix Service		17%	17%	
Off Premise Extensions		17%	17%	
Operator Services and Directory Assistance		17%	17%	
TELEPHONE ANSWERING SERVICE		17%	17%	
Secretarial Answering Service		17%	17%	
Occasional Service		17%	17%	
Concentrator- Identifier Service		17%	17%	
Answering Line Service		17%	17%	
DIRECT INWARD DIALING SERVICE		17%	17%	
Tie Line Service		17%	17%	
Interexchange Channel		17%	17%	
Directory Listings Alternate User Listings		17%	17%	
Business Individual Line Service		17%	17%	
Premium Subscriber Plan		17%	17%	
Premiere Subscriber Plan		17%	17%	
Power Distribution Alarm And Control System		17%	17%	
Custom Virtual Network		17%	17%	
WATS Service		17%	17%	
Basic Service Elements and				
Complementary Network Services		17%	17%	
Business Answering Lines		17%	17%	
Short Duration Service		17%	17%	
<u>OTHER (Resale)</u>				
<u>On products below, for discount, if any please see applicable tariff</u>				
Access Products		0%	0%	
Electronic Tandem Switching *		0%	0%	
Private Line Services		0%	0%	
Digital Data Over Voice		0%	0%	
Group Video		0%	0%	
High Voltage Protection		0%	0%	
Switched SMDS		0%	0%	
Switched 56		0%	0%	
All Broadband and Fast Packet Services		0%	0%	
* Pending CPUC approval of Advice Letter No. 18432				
Other Services		0%	0%	
Centrex-Like Number Retention Service		0%	0%	
Off-Premise Extension Service		0%	0%	
Promotions Exceeding 90 days		0%	0%	
Contract Plans		0%	0%	
Remote Call Forwarding		0%	0%	
COPT		0%	0%	
Labor/Network Rearrangements		0%	0%	
Visit Charge (Trouble Identification)		0%	0%	
Cable services All, IW		0%	0%	
Electronic Billing Information Data (daily usage)		\$	0.003	NA
per message				

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Fraud Alert Referral					
Usage per Alert Referral		\$ 11.10	\$ 700.00		
Repair Transfer Service (per subsequent change)					
Recorded Name Announcement		NA	\$ 2,300.00		
800/888 Telephone Number		NA	\$ 750.00		
Name Announcement & Telephone Number		NA	\$ 2,400.00		
Slamming Investigation Fee		NA	\$ 50.00		
Local disconnect Report (LDR)					
Per WTN		\$ 0.10	NA		
Traffic Alert Referral Service Usage charge/alert		TBD	N/A		
End User Change Over (per billable telephone number)					
Business		\$ 5.81			
Residence		\$ 4.15			
Complex		\$ 5.81			
LNP Service Charge		\$ 0.34			
				NRC	
			NRC Initial	Additional	
Directory Assistance					
Directory Assistance Rate Per Call		\$ 0.39494			
Call Completion LATA Wide - Per MOU		\$ 0.00436			
Express Call Completion					
Rate per call		\$ 0.14516			
Call Completion LATA Wide - Per MOU		\$ 0.00436			
Directory Assistance (nationwide listing service)					
Rate per call		\$ 0.82			
Call Branding					
Establish/Change Branding Announcement (Per TOPS - Switch)		NA	\$ 447.96		
DA Services rate/ reference information					
Rate per initial load		N/A			
Rate per subsequent rate change		N/A			
Rate per subsequent reference change		N/A			
Operator Services					
Fully Automated Call Processing					
Call Completion LATA Wide - Per MOU		\$ 0.00436			
Rate per completed automated call		\$ 0.09381			
Operator - Assisted Call Processing					
Call Completion LATA Wide - Per MOU		\$ 0.00436			
Operator Assisted Call Processing (Per work second)		\$ 0.02952			
Call Branding					
Establish/Change Branding Announcement (Per TOPS - Switch)		NA	\$ 447.96		
Operator Services rate/reference information					
Rate per initial load		N/A			
Rate per subsequent rate change		N/A			
Rate per subsequent reference change		N/A			
OS/DA Trunks					
Trunk Installation per trunk		NA	\$ 500.00	\$ 184.00	
BLV/I Trunks					
Trunk Installation per trunk		NA	\$ 500.00	\$ 184.00	